

Disney World's original FASTPASS program has been replaced with a new system called FASTPASS+. In the parks you will see it referenced as FP+. The new FP+ is still in its test phase so information is subject to change. A very important change is that FP+ works differently depending on whether or not you are staying at a Walt Disney World Resort hotel but all guests can choose up to three (3) FP+ experiences per day in advance, as long as you have purchased tickets (separately or as part of a package). You are currently limited to one park per day. It does not yet accommodate Park Hopping (visiting more than one park per day). Additional FP+ reservations can be acquired one-at-a-time once the initial three have been used.

FP+ for Walt Disney World Resort hotel guests:

You have a big advantage when you book a Walt Disney World Resort hotel vacation with theme park tickets because you can make FP+ selections up to 60 days prior to arrival which gives you a 30-day advantage over everyone else. Register at www.StartYourDisneyExperience.com and link your resort confirmation number to your account using the "my reservations" tab and selecting the "Resort Reservation or Vacation Package" option; Disney may have already done this for you. If your tickets are separate from your room reservation, you will also need to link your ticket numbers using the "Tickets" option; you should be able to link a "will-call" or voucher number as well. If you need to link multiple tickets, use the "Add A Guest" option.

Once you have the tickets registered, you may want to customize the colors of your Magic Bands using the "Magic Bands" option. Magic Bands are wrist bands that replace room key cards and are used for park admission and things like Disney Dining Plan credits, dining reservations, and FP+ reservations. United States residents will receive their Magic Bands by mail about one month prior to arrival and International guests will receive their Magic Bands at check-in.

FP+ for people not staying at a Walt Disney World Resort Hotel:

If you are not staying at a Disney resort, you can book FP+ reservations online 30 days prior to arrival if you have purchased tickets in advance. If not, you will have to make FP+ selections once you've entered the theme park. You will want to set up an account at www.mydisneyexperience.com and link your admission ticket numbers (or voucher/will call number) to the account. You'll also want to download the app to your mobile device as it will prove useful when you are in the parks. You will not receive Magic Bands but you can purchase them separately, if desired.

Booking FASTPASS+ Instructions

- 1) Your "My Disney Experience" account will work with standard computers or mobile devices but many people report that it is easier to register and make FP+ selections on a "real" computer and then use mobile devices while in the parks.
- 2) FP+ reservations are distributed on a first-come-first-served basis so it makes sense to secure your FP+ preferences as soon as

you are able. Look under "Plan and Manage" for the FP+ link that should open a field that lets you select a date. The date you enter here should correspond with a day you plan to go into a theme park and may be different than your arrival date. You will only be able to make FP+ reservations for the number of days included on your tickets and for dates that are part of your hotel reservation. You don't have to visit the Disney parks on consecutive days if your resort stay is longer than your ticket length.

3) Select the members of your group who want FP+ reservations at the same time. Again, this will only work for members who have tickets tied to this account. Everyone in your party may not want the same FP+ options and that's okay too; just select the people who do want to go to the same attractions.

4) Now you'll need to select the Disney World theme park that you want to visit on the day you entered – it will be Magic Kingdom, Animal Kingdom, Disney's Hollywood Studios or Epcot. At this time, you can only make FP+ reservations for one theme park per day.

5) You should now see a list of available FP+ options for the park selected. The system will automatically exclude any rides or attractions that are not operating on the day you've selected. Pick up to three (3) FP+ attractions that interest you. Disney is experimenting with tiered options in a couple of parks so just follow the instructions for making selections within each tier. You cannot select the same option more than once.

6) The system will offer up to four FP+ time windows to choose from – this is to allow for different types of guest touring patterns. Remember that the parks are at their least crowded for the first 1.5 – 2 hours after park opening. Since the whole point of FP+ is to avoid long waits, the best option may be selecting FP+ times that are later in the morning or afternoon so that you can take advantage of the low crowds right after park opening to get in other rides and attractions that are important to you when the stand-by lines are at their shortest. You'll use your FP+ reservations later in the day when lines are longer. You'll be able to modify the individual FP+ times later so don't panic if the option that seems to make the most sense has one FP+ option that conflicts with your plans.

7) After you've selected the option that generally makes the most sense with your plans, you can begin to modify individual times using the "Make Changes" button. Alternative times will be offered and you just select the time available that is the most convenient for your overall plan. Don't stop here though – the change won't actually happen until you click the "Confirm your changes" link. Repeat for the other desired days and parks during your visits.

8) Remember that you can log back in and make additional changes – subject to availability – as often as you need to so don't wait to make your FP+ reservations just because you're hoping for a cancellation at a restaurant or are unsure about your plans.

9) Book with BuildABetterMouseTrip.com and you'll receive a free TouringPlans subscription so you can input your FP+ times into the personalized Theme Park itineraries that will keep lines and

waits to an absolute minimum. Don't hesitate to ask your travel agent for help – this new system is a little confusing and we're happy to help smooth out the wrinkles so that you have a wonderful trip.

Using FASTPASS+ Instructions

Using FP+ Once in the park, go to the FP+ entrance of the attraction you selected within the one hour window of your FP+ reservation. A Cast Member direct you to touch your Magic Band or ticket (each guest) to a round scanner that will turn green if you have a valid FP+ reservation and you'll be allowed to enter the attraction.

Children age two or younger do not need theme park admission tickets and don't get FP+ reservations but may accompany a parent with a FP+ reservation.

Additional Notes:

- There is a help for people having trouble with the StartYourDisneyExperience.com website; call 407-939-7765.
- Guests within a room who have different length tickets may have issues with the "MyDisneyExperience" website as it may limit FP+ to the shortest length ticket linked to the reservation. If that happens, call the help desk.
- Each of the four Disney World theme parks have several kiosks where you can make FP+ reservations. This is nice for people making same-day reservations because you no longer have to walk all over to get and then later use FASTPASS tickets. You can also use these stations when you've used your initial FP+ reservations and want to add more though these can only be done one at a time. These reservations can be linked to your "My Disney Experience" account so that you can track them throughout the day on your mobile device or just note FP+ times.
- The FP+ kiosks located near the park entrance will often be the very crowded in the early part of the day. Kiosks in the interior of the park may be more crowded as the day progresses. If one Kiosk area is really busy, consider trying another. If you arrive prior to park opening (which we recommend), you may want to experience a few of your "must see" attractions while the lines are at their shortest before getting your FP+ reservations though don't wait too long.
- If you make same-day FP+ reservations at a kiosk, you may find it easiest to keep track of your reservation times by using your cell phone to photograph the screen that shows your confirmed FP+ reservations.
- There is a challenge where the character meet-and-greet FP+ options are concerned – children must be accompanied by a parent and both must use a FP+ selection, even if it is only the child who wants to meet the character. This will only be a problem for a family where, for an example, one child wants to meet the princesses and another wants to meet Ariel (a different location). In this situation, the parent would end up using two FP+ reservations in order to accompany the children.

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